

Stop gasoline thieves in their tracks.

Comprehensive security kits available now!

Higher fuel prices are spurring increased attempts by criminals to steal fuel. Essentially all fraud involving tampering requires access to the equipment, undetected altering of hardware, and knowledge of electronics, no matter what brand of dispenser is involved. Thieves are getting bolder, more sophisticated and more aggressive. Therefore, we encourage retailers to develop a comprehensive security plan, to institute careful procedures at the site, and to adopt extraordinary protection of the dispenser components where needed. These security kits could be appropriate for customers who have experienced aggressive theft in their marketing areas.

| Product Description | Kit # | Instructions | | List Price | Notes |
|-----------------------------------------|-------------------------------------------------------------|-----------------------|---------------------------------------|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Legacy® – External Security Shield | M08368K001PBx | Lower Door | Order 1 per unit | \$638.10 (+ \$50 for custom colors) | <ul style="list-style-type: none"> Surrounds Legacy dispensers and prevents access Incorporates customer-sourced locks for additional security |
| Advantage® – External Security Shield | M07744K007PBx (wide frame), M07744K008PBx (narrow frame) | Air Gap | Order 1 per unit | \$392.98 (+ \$50 for custom colors) | <ul style="list-style-type: none"> Prevents access by securing the lower door, air gap and upper door Incorporates customer-sourced locks for additional security |
| Encore® 300 – Security Kits | M09169K001 M09169K011 (pro valves) | Pulsers Lower Door | Order 1 per inlet Order 1 per unit | \$350.00 to \$850.00 | <ul style="list-style-type: none"> Protects pulsers, air gap, meter shaft and secures lower door Incorporates customer-sourced locks for additional security |
| | M09169K002 M09169K012 (digital valves) | Pulsers Lower Door | Order 1 per inlet Order 1 per unit | | |
| Encore 500 – Security Kits | M09169K003 M09169K011 (pro valves) | Pulsers Lower Door | Order 1 per inlet Order 1 per unit | \$350.00 to \$850.00 | <ul style="list-style-type: none"> Protects pulsers, air gap, meter shaft and secures lower door Incorporates customer-sourced locks for additional security |
| | M09169K004 M09169K012 (digital valves) | Pulsers Lower Door | Order 1 per inlet Order 1 per unit | | |
| Ultra Hi Flow dispensers - Pulser Cover | M09094K001 | Pulsers | Order 1 per meter | \$400.00 | <ul style="list-style-type: none"> Secures the pulser & meter cover to prevent access Incorporates customer-sourced locks for additional security |



Top Twelve Ways to Prevent Gas Theft at Your Station

1. Periodically change the programming access (PIN) codes on the manager's keypad.

This is the most effective method to prevent theft involving dispenser electronics. Trusted station employees and the Authorized Service Contractor (ASC) should be the only personnel with access to these codes. Keep access codes in a secure location known to all station management. As an added security measure, Gilbarco's Encore® S dispenser requires POS authorization to access the dispenser programming.

2. For areas subject to high risk of theft, add special keys/locks to replace the standard locks.

This enhancement is extremely effective in preventing access to the dispenser. These may be obtained from local locksmiths. Hudson Lock, Inc. offers original equipment replacement locks for dispenser lines with locks. For more information, please contact Hudson Lock, Inc. at (800) 434-8960 x125 (toll-free)

3. Remove the manager's keypads from the dispensers and store them in the station or other safe location.

The keypads should be accessible to station management or ASC's should they be needed. A sign-out system can be used to track who last used the keypad.

4. Monitor and compare 'pump total' and 'station total' reports regularly on the store point of sale and tank monitor.

Station personnel can immediately detect theft by noting the difference between 'pump totals' and 'station totals'.

5. Maintain employee views of the fueling islands because thieves don't like to be seen.

If full view is not possible, due to merchandise displays or other obstructions, utilize video surveillance equipment. Equipment monitoring should be made obvious and signs stating its use should be posted.

6. Be alert to any unit off-line message at the POS.

Should station personnel observe an offline message, they should know the reason for this.

7. Be alert to service calls for dispensers that have been 'off-line', which may indicate that fraud has occurred.

8. For units left powered during off hours, insure that power to the Submerged Turbine Pumps (STP) is turned 'off'.

9. Inspect your site frequently, keeping watch for loose pump faces, doors, stray wires or other parts.

10. Be alert for abnormal traffic patterns on the forecourt.

Retail fuel suppliers recognize that merchants must protect themselves and their customers from fraud. We will continue to take steps to help merchants increase dispenser resistance to tampering and to provide customer education and recommendations.

11. Check the video security camera tape daily for suspicious activity at the pump.

12. Check the POS settings and change settings on any older POS that allows a "hot-authorization feature."